



Michigan Central Broadband Company

For voice, data & Internet — we have the connections™

DOCKET FILE COPY ORIGINAL

Received & Inspected

OCT 21 2013

FCC Mail Room

October 18, 2013

Ms. Marlene Dortch
Office of the Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

**RE WC Docket No. 10-90 and 11-42
FCC Form 481**

Dear Ms. Dortch:

Enclosed for filing are an original and three copies of Michigan Central Broadband Company's FCC Form 481.

Sincerely,

Vicki Kakuk
Executive Assistant

Enclosures

No. of Copies rec'd 0+3
List ABOVE

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

 FCC Form 481
OMB Control No. 3045-0052/OMB Control No. 3045-0013
July 2013

<010> Study Area Code	310785	
<015> Study Area Name	Michigan Central Broadband Company, LLC	
<020> Program Year	2014	Received & Inspected
<030> Contact Name: Person USAC should contact with questions about this data	Vicki Kakuk	OCT 21 2013
<035> Contact Telephone Number: Number of the person identified in data line <030>	855.642.4227	FCC Mail Room
<039> Contact Email Address: Email of the person identified in data line <030>	vicki.kakuk@alphacomm.net	

ANNUAL REPORTING FOR ALL CARRIERS

54.315 Completion Required	54.422 Completion Required
----------------------------------	----------------------------------

<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report			
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	
<310> Detail on Attempts (voice)	310785mi310	<input checked="" type="checkbox"/>	
<320> Unfulfilled Service Requests (broadband)	0		
<330> Detail on Attempts (broadband)			
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0		
<420> Mobile	0.0		
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	
<440> Fixed	0.0		
<450> Mobile	0.0		
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 310785mi510	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 310785mi610	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)		
<710> Company Price Offerings (broadband)	(complete attached worksheet)		
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	
<1000> Voice Services Rate Comparability	(check to indicate certification)		
<1010> <input type="radio"/> <input checked="" type="radio"/>	(attach descriptive document)		
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input type="checkbox"/>	
<2005>	(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	
<3005>	(complete attached worksheet)		

**(100) Service Quality Improvement Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

310785

<010> Study Area Code

<015> Study Area Name

Michigan Central Broadband Company, LLC

<020> Program Year

2014

<030> Contact Name - Person USAC should contact regarding this data

Vicki Kakuk

<035> Contact Telephone Number - Number of person identified in data line <030>

855.642.4227

<039> Contact Email Address - Email Address of person identified in data line <030>

vicki.kakuk@alphacomm.net

<110> Has your company received its ETC certification from the FCC?

(yes / no)



If your answer to Line <110> is yes, do you have an existing §54.202(a) "5

<111> year plan" filed with the FCC?

(yes / no)



If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<113> Maps detailing progress towards meeting plan targets

<114> Report how much universal service (USF) support was received

<115> How (USF) was used to improve service quality

<116> How (USF) was used to improve service coverage

<117> How (USF) was used to improve service capacity

<118> Provide an explanation of network improvement targets not met in the prior calendar year.

Study Area Code

 <015> Study Area Name |

Program Year
<020>

-00-	Contact Name

NAME	CONTACT NAME
...	...

<035> Contact Telephone

<039> Contact Email /

<039> Contact Email /

[illegible]

(700) Price Offerings including Voice Rate Data
Data Collection Form

<010> Study Area Code

<015>	Study Area Name
-------	-----------------

Michigan Central Broadband Company, LLC

2014

<020>	Program Year
-------	--------------

Vicki Kakuk

<030> Contact Name - Person USAC should contact regarding this data

NAME	CONTACT TELEPHONE NUMBER	NUMBER OF PERSON IDENTIFIED IN DATA LINE <030>	055.642.4227
<035>	Contact Telephone Number - Number of person identified in data line <030>	<035>	055.642.4227

<033>	Contact Telephone Number - Number of person identified in data line <030>	0001000000
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuk@alphacom.net

<039> Contact Email Address - Email Address or person identified in data line <030>

<701>	Residential Local Service Charge Effective Date

<702> Single State-wide Residential Local Service Charge

1/1/2013

[illegible]

<010>	Study Area Code	310785
<015>	Study Area Name	Michigan Central Broadband Company, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki_kakuk@alphacom.net

[illegible]

310785

<015>	Study Area Name
	Michigan Central Broadband Company, LLC

<020>	Program Year	2014
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
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<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227

Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuk@alphacommm.net
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Michigan Central Broadband Company, LLC

<811>	Holding Company	LICT Corporation
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<812> Operating Company
Michigan Central Broadband Company, LLC

<813>

△

Affiliates

<B2>

SAC

Doing Business As Company or Brand Designation

~~-- See attached worksheet --~~

<010>	Study Area Code	310785
<015>	Study Area Name	Michigan Central Broadband Company, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuk@alphacom.net

N/A

<910>	Tribal Land(s) on which ETC Serves	
-------	------------------------------------	--

<920>	Tribal Government Engagement Obligation	
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If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	Select (Yes, No, NA)
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	

Name of Attached Document (.pdf)

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	310785
<015>	Study Area Name	Michigan Central Broadband Company, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuk@alphacom.net

☐

Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

☒

Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers

Lifeline

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3080-0819

July 2013

<010>	Study Area Code	310785
<015>	Study Area Name	Michigan Central Broadband Company, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuk@alphacom.net

<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	310785ml1210	Name of attached document (.pdf)
<1220>	Link to Public Website	HTTP	

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>

(2009) Price Cap Carrier Additional Documentation
Data Collection Form

FCC Form 481

OMB Control No. 3060-0886/OMB Control No. 3060-0819

July 2013

Including Rates of Return Carriers Affiliated with Price Cap Local Exchange Carriers

310785

<010> Study Area Code

<015> Study Area Name Michigan Central Broadband Company, LLC

<020> Program Year 2014

<030> Contact Name - Person USAC should contact regarding this data Vicki Kakuk

<035> Contact Telephone Number - Number of person identified in data line <030> 855.642.4227

<039> Contact Email Address - Email Address of person identified in data line <030> vicki.kakuk@alphacom.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))

<2011> 3rd Year Certification (47 CFR § 54.313(b)(2))

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification

<2013> 2014 Frozen Support Certification

<2014> 2015 Frozen Support Certification

<2015> 2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification

<2018> 5th year Broadband Service Certification

<2019> Interim Progress Certification

<2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-1099/OMB Control No. 3060-0815
July 2013

<010>	Study Area Code	310785
<015>	Study Area Name	Michigan Central Broadband Company, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuk@lphacomm.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan	Name of Attached Document Listing Required Information	
(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		<input type="checkbox"/>
(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii)) (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	Name of Attached Document Listing Required Information	<input type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)
(3015) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3016) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		<input type="checkbox"/>
(3017) If the response is no on line 3014, Is your company audited?		<input type="checkbox"/>
(3018) If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications PDF of Balance Sheet, Income Statement and Statement of Cash Flows	Name of Attached Document Listing Required Information	<input type="checkbox"/> (Yes/No)
(3019)		<input type="checkbox"/>
(3020)		<input type="checkbox"/>
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3022)		<input type="checkbox"/>
(3023) Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024) Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026) Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0919 July 2013
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<010>	Study Area Code	310785
<015>	Study Area Name	Michigan Central Broadband Company, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuk@alphacomm.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: Michigan Central Broadband Company, LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 10/11/2013
Printed name of Authorized Officer: David Hoover	
Title or position of Authorized Officer: President & General Manager	
Telephone number of Authorized Officer: 906-639-4500	
Study Area Code of Reporting Carrier: 310785	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 483 OMB Control No. 3060-0866/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	310785
<015>	Study Area Name	Michigan Central Broadband Company, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuk@alphacomm.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Received & Inspected
OCT 21 2013
FCC Mail Room

Attachments

File name: 310785mi310

Received & Inspected
OCT 21 2013
FCC Mail Room

Michigan Central Broadband Company
Line 310 – Unfulfilled Voice Telephony Service Requests Resolution

As required in 47 C.F.R. § 54.313(a)(3), the following provides the Company's status on providing service to potential customers in 2012:

There were no unfulfilled service requests in 2012 in the service area in which the Company is designated as an ETC so no further documentation is required.

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Michigan Central Broadband Company

Compliance with Service Quality Standards and Consumer Protection

As required in 47 C.F.R. § 54.313(a)(5) for High-cost Recipients, the following is a detailed description of how the Company complies with Service Quality Standards and Consumer Protection Rules.

SERVICE QUALITY STANDARDS: The Company abides by the general industry standards for service quality. The Company takes quality of service very seriously and is continually training the employees in order to make certain that the highest level of service is provided to the customers.

CONSUMER PROTECTION RULES:

The Company developed and implemented a Customer Proprietary Network Information ("CPNI") Compliance Manual and has appointed a CPNI Compliance Officer. Annually, the Company requires all employees to certify that they have reviewed and understand the CPNI Compliance Manual and that they understand that any violation of the Company's CPNI procedures may result in disciplinary action up to and including dismissal. The Company files an annual report with the Federal Communications Commission ("FCC") certifying compliance with the FCC's CPNI rules.

The Company also developed and implemented an Identity Theft Prevention Program Manual and has appointed a Red Flag Coordinator. Annually, the Company requires all employees certify that they have reviewed and understand the Identity Theft Prevention Program Manual. Further, employees must certify that they understand that any violation of the Company's identity theft prevention procedures may result in disciplinary action up to and including dismissal.

Exhibit A

**Michigan Central Broadband Company
Compliance with Service Quality Standards and Consumer Protection**

THE STATE OF MICHIGAN HAS NO QUALITY OF SERVICE RULES IN PLACE AT THIS TIME.

Received & Inspected
OCT 21 2013
FCC Mail Room

File name: 310785mi610

Received & Inspected
OCT 21 2013
FCC Mail Room

**Michigan Central Broadband Company
Line 610 – Functionality in Emergency Situations**

As required in 47 C.F.R. § 54.313(a)(6) for all high cost recipients, which includes the Company, and as set forth in 47 C.F.R. § 54.202(a)(2), the following provides a detailed description demonstrating that the Company has the ability to remain functional in emergency situations, including a demonstration that 1) it has a reasonable amount of back-up power to ensure functionality without an external power source, 2) is able to reroute traffic around damaged facilities, and 3) is capable of managing traffic spikes resulting from emergency situations.

OVERALL RESPONSE TO EMERGENCY SITUATIONS: The Company has a comprehensive disaster recovery plan (also called a “continuity plan”) that was developed and implemented for the Company specifically to deal with emergencies. It has detailed, specific steps that are to be taken for each type of emergency.

POWER: In order to function in an emergency, the Company has a combination of batteries and emergency generators. Some locations have permanent emergency generators with fuel tanks; whereas, other locations require a portable generator to be brought to the location to recharge the on-site batteries. The company owns several portable generators that technicians can take out to recharge the batteries. For example, the company’s central offices have automatic stand-by generators to run the entire offices. The digital loop carrier (“DLC”) sites also have battery back-up.

REROUTING TRAFFIC AND REDUNDANCY: The Company has established 100% redundant E-911 trunks and SS-7 routes. In addition, the network was designed with redundancy, wherever possible, especially in the backbone network. Where it is not redundant, the Company has the ability to redirect most backbone traffic. In cases where there is no redundancy, it is due to the extreme cost of a 100% redundant network. For example, the loop to the customer location is typically not redundant, especially for residential customers. This is because it would not be cost effective to build totally separate facilities for the “last mile” to the customer.

MANAGING TRAFFIC SPIKES: The Company realizes that when a catastrophe happens, everyone immediately tries to contact friends and family to make certain they are all right. The Company has designed the network to have excess capacity on its backbone network. For example, on Mother’s Day, the company handles traffic without the customer receiving the “All Trunks Busy” message which demonstrates the Company’s ability to handle peak traffic spikes.

(800) Operating Companies
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

310785

<010> Study Area Code

<015> Study Area Name

<020> Program Year

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>

<039> Contact Email Address - Email Address of person identified in data line <030>

<810> Reporting Carrier

<811> Holding Company

<812> Operating Company

<813>

Affiliates

Doing Business As Company or Brand Designation

<a1>			<a2>		<a3>	
Affiliates			SAC		Doing Business As Company or Brand Designation	
BRETTON WOODS TELEPHONE COMPANY, INC.			120038		Bretton Woods, World Surfer	
CASSADAGA TELEPHONE COMPANY			150076		Cassadaga, DFT, Netsync, DFT Communications	
DUNKIRK & FREDONIA TELEPHONE COMPANY			150091		Dunkirk & Fredonia Telephone, DFT, Netsync, DFT Communications	
UPPER PENINSULA TELEPHONE COMPANY			310732		Michigan Broadband Services, UFTC, MCBC, Alphacomm.net	
MICHIGAN CENTRAL BROADBAND COMPANY			310785		Michigan Broadband Services, MCBC, Alphacomm.net	
BELMONT TELEPHONE COMPANY			330847		Belmont, LaGrant Connections, LLC	
CUBA CITY TELEPHONE EXCHANGE COMPANY			330872		Cuba City, LaGrant Connections, LLC	
CENTRAL SCOTT TELEPHONE COMPANY			351125		Central Scott	
CST COMMUNICATIONS, INC.			359032		CST Communications, iWireless	
INTERCOMMUNITY TELEPHONE COMPANY			381616		InterCommunity	
HAVILAND TELEPHONE COMPANY, INC.			411780		Haviland, Giant Communications, Inc.	
J. B. N. TELEPHONE COMPANY, INC.			411785		J.B.N., Giant Communications, Inc.	
WESTERN NEW MEXICO TELEPHONE COMPANY, INC.			492268		WNM Communications	
CENTRAL UTAH TEL INC			502277		CentraCom Interactive	
SKYLINE TELECOM			502283		CentraCom Interactive	
BEAR LAKE COMM			503032		CentraCom Interactive	
CAL-ORE TELEPHONE COMPANY			542311		Cal-Ore	
Giant Communications, Inc.					Giant	
Alpha Enterprises Limited, Inc.					Alphacomm.net	
World Surfer, Inc.					World Surfer	
Netsync Internet Services Corporation					Netsync	
Valley Communications, Inc.					Valley	
Central Telcom Services, LLC					CentraCom Interactive	

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OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	310785
<015>	Study Area Name	Michigan Central Broadband Company, LLC
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Vicki Kakuk
<035>	Contact Telephone Number - Number of person identified in data line <030>	855.642.4227
<039>	Contact Email Address - Email Address of person identified in data line <030>	vicki.kakuka@phacomm.net
<810>	Reporting Carrier	Michigan Central Broadband Company, LLC
<811>	Holding Company	LICM Corporation
<812>	Operating Company	Michigan Central Broadband Company, LLC

[illegible]

Michigan Central Broadband Company Lifeline Terms and Conditions

A. DESCRIPTION

1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing tariffed rates and charges for residential telephone service. The Company's voice Lifeline plan includes unlimited local minutes-of-use within the toll-free calling area. Residential customers are allowed 2,000 minutes of calling into their expanded local calling areas (adjacent exchanges) free of charge each month. Each minute after that is charged at \$0.05 per minute.
2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer, or the customer must participate in one of the following federal assistance programs:
 - a. Medicaid
 - b. Food stamps
 - c. Supplemental security income
 - d. Federal public housing assistance
 - e. Low-income home energy assistance program
 - f. National school lunch program's free lunch program
 - g. Temporary assistance for needy families
3. Lifeline Service includes the services and functionalities enumerated by the F.C.C. as follows: voice grade access to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; single-party service or its functional equivalent; access to operator services; access to interexchange service; access to directory assistance; and toll blocking for qualifying customers who request toll blocking.
4. Other services can be provided with the Lifeline Service at applicable rates and charges.

B. REGULATIONS

1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
2. Lifeline Service is only available with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
3. A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
 - a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of the end user common line charges and the Basic Local Exchange rate.
 - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service, (2) End User Common Line charge contained in the Company's Tariff MPSC No. 25U, and (3) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
 - c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.
 - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.

- e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
- 4. The Lifeline plan will apply after receipt and processing of a completed company or community/government-provided application, including documentation indicating that the household income meets the eligibility standards established above.
- 5. Customers of Lifeline Service must notify the Company of any changes which would affect qualification. Re-verification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline Service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.



CONFIRMATION

Congratulations. Your filing has been successfully certified.

Filing 1 was successfully certified on 2013-09-18 15:01:32.0 by david.hoover@alphacomm.net .

SAC : 310785

SPIN : 143036486

Carrier Name : Michigan Central Broadband Company, LLC

Program Year : 2014

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